

# Appendix A - Ōpōtiki Library Redevelopment Feedback



## SUMMARY OF FEEDBACK RECEIVED

### Consultation:

Consultation opened Wednesday, 17 July and closed Wednesday, 14 August 2019.

### Our key messages were:

- Attempts to secure external funding for the redevelopment of the library had failed.
- Council wishes to move ahead with the project.
- Does the community still support Council's vision for the library redevelopment?
- Three options were presented for community feedback.
- The community was asked which option they preferred.

### Method:

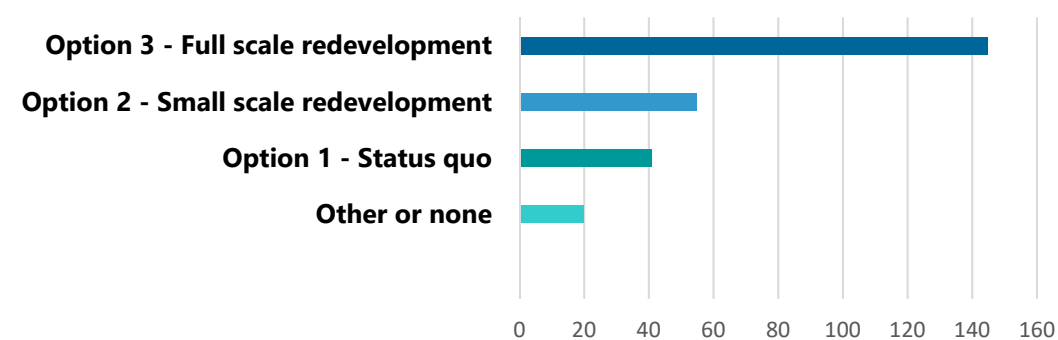
A half page notice was placed in the Ōpōtiki News, a media story was run in the Ōpōtiki News, the council website consultation page was updated and an online feedback form provided. A hardcopy form was produced and was made available from the Council's office, the Ōpōtiki Library and the Ōpōtiki i-SITE. An Antenno post was sent and posts were placed on Council's Facebook page.

### Feedback received:

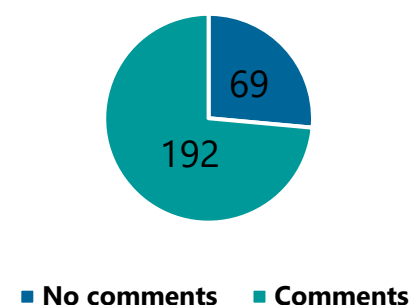
Council received 261 pieces of feedback.

- 145 selected Option 3 – Full scale redevelopment - 55% of all responses
- 55 selected Option 2 – Small scale redevelopment - 21% of all responses
- 41 selected Option 1 – Status quo - 16% of all responses
- There were 20 feedback items where no option or another option was entered - 8% of all responses
- 192 responses included verbatim comments - 73%

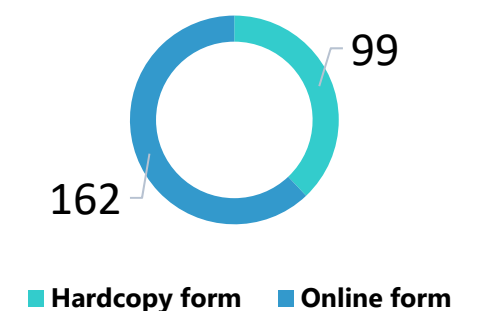
**Option selected**



**Number who provided comments**



**Feedback received by**



## VERBATIM COMMENTS RECEIVED

Feedback number	Option selected	Comments
2	Option 1 - Status quo	If option 3 is considered then I think a user pays system should be put in place. Not fair that ratepayers cover all the cost as there are those among us that never use the library. And most people in my opinion hang around the library solely to use the free wifi.
3	Option 3 - Full scale redevelopment of library	This is the option that I prefer but I have concerns re income from new development - initially, will the facilities be used enough to generate the hoped for income? Some of our ratepayers will be concerned at the proposed rates increase albeit with future benefit to our community. We need to "think positive". We cannot stay "as is" as that means that in fact we are 'going backwards'.
4	Option 2 - Small scale redevelopment of library	We don't need a new library, repair the old one. We don't need another hall for rental. We don't need another coffee lounge. It's not going to improve our town. There is far more important things to fix in Ōpōtiki. It is a disgrace at present, open your eyes.
5	Option 3 - Full scale redevelopment of library	The current library is not big enough!! For books, display, reading areas and technology. Option 3 will be a great for the future, and fantastic that it is located in the centre of town.
6	Option 3 - Full scale redevelopment of library	I'd love to see a full development of our library. Turn it into something that the youth can maybe go to and have a distraction from crime. A few suggestions, Levin has something similar, they also have a games room which is free of charge for youth to utilize, it has game consoles, table tennis, pool table and couches etc. to lounge about on. They also have an area for younger children to enjoy with a gaming console, lego, toys etc. for them to play with. Also outside Japanese garden area for adults to sit in the sun and chill and relax. Just a few suggestions that i have seen work exceptionally well in Levin. And nothing was stolen while i lived down there.
7	Option 3 - Full scale redevelopment of library	Fingers crossed we get it built
8	Option 3 - Full scale redevelopment of library	Let's go the whole way and expand into an amazing facility for the community!!!
9	Option 3 - Full scale redevelopment of library	Future proof
10	Option 3 - Full scale redevelopment of library	Yes I need work
11	Option 3 - Full scale redevelopment of library	Go for it, take us into the next century with some forward thinking!
12	Option 3 - Full scale redevelopment of library	ok so looking at the info about cost on the web site that looks ok. Personally I don't use it but a heck of a lot of people and kids do.
13	Option 3 - Full scale redevelopment of library	I would be happy with an increase in rates of \$10pa for option 3.
14	Option 3 - Full scale redevelopment of library	I think it would be worth considering not commercialising the space anyway. Leave the cafe business to nearby cafes, they do a great job and there's a limited pie. And make the library meeting space/connectivity freely available, because that stimulates ideas and opportunity at all levels of the community.
15	Option 3 - Full scale redevelopment of library	But only with the guarantee it is supplied by Opotiki businesses, built by Opotiki tradesmen since locals/rate payers are paying for it
16	Option 3 - Full scale redevelopment of library	But only with the guarantee it is supplied by Opotiki businesses, built by Opotiki tradesmen since locals/rate payers are paying for it
19	Option 1 - Status quo	our rates are high enough now
20	Option 3 - Full scale redevelopment of library	Might as well do it right. Nice for the town. Onwards and upwards I say
21	Option 1 - Status quo	No!!! Don't spend what you haven't got.
22	Option 3 - Full scale redevelopment of library	Let's make our town great again.
23	Option 3 - Full scale redevelopment of library	I think its sounds great! Especially for our kids. And at only around \$10 extra on our rates perA I'm down for that.
25		It should be combined with the college to make a community library that also serves the school and students are able to give back to the community. It's been done in other community's.
26		Wow fill it with homeless families

Feedback number	Option selected	Comments
27	Option 3 - Full scale redevelopment of library	It's always easy to take a cheaper option and severely pay for it long term because of corner cutting. It also takes depth of vision and engagement to deliver something which is a game changer for this and future generations. Option three is a game changer for the community. Books, IT, Community it's gathering place and the outcome is a huge positive intergenerational game changer. Be bold be visionary but most importantly respond to the needs of the community
28	Option 3 - Full scale redevelopment of library	Go big or go home.
29		Harbour development what's happening there now this trips to China who can afford all these we can't even keep the Main Street tidy keep it real ODC.
30	Option 3 - Full scale redevelopment of library	Awesome 100% support: Research & technology future forward hub using multi media projections holograms up to date design software - massively positive kaupapa and resource for community. massive potential
31	Option 3 - Full scale redevelopment of library	Good on you Council something I support.
32	Option 3 - Full scale redevelopment of library	IT is worthwhile going for a full redevelopment - but important to have as much support from local businesses, schools and organisations as possible. Our one in Kaitaia works quite well but the supports are stretched... it really comes down to the right management. The conference rooms are utilised well but a too expensive and having the Council in there causes disconnection - also the cafe is too expensive - I'm just giving examples of what I've seen that doesn't work and because Kaitaia is similar to Opotiki in terms of generating revenue etc, and your focus is on the library, research and tech dev etc... it's alot more focused and work and development/purpose driven as opposed to something that just looks really good and there to look at. Being in the middle of town would be excellent (that's where ours was initially supposed to be) because the activity down the end of the street as opposed to town centre again disconnects the people - so I think you are already on a very good track towards an awesome and positive development for Opotiki! Well done. <a href="https://youtu.be/JJxbbcP0Apk">https://youtu.be/JJxbbcP0Apk</a>
33	Option 3 - Full scale redevelopment of library	Libraries have become a gathering place for more than just books. Let's bring us into line with all other libraries. Bring us into the present and take us into the future ODC.
34	Option 3 - Full scale redevelopment of library	As the kiwifruit industry seems to be so successful in Opotiki, perhaps they would like to partially fund this development in return for a small memorial plaque, prominently displayed.
35	Option 1 - Status quo	Yes. I consider this a complete waste of rate prayers money to build something that will intrude on the historical sites and buildings that are already there. I can already see the entrance being used as accommodation for the homeless. Why can't you upgrade the ANZ building that you are already in? What car parking is available? What security plans are in place for your clients/customers re: transport, cars, bikes etc.
36	Option 3 - Full scale redevelopment of library	I think option 3 would be of huge benefit to the town.
37	Option 1 - Status quo	Don't need it clean up the town you can't have a new building amongst run down tired disgusting ugly color sites (shops building's)
38	Option 3 - Full scale redevelopment of library	Hope it also provides employment for our locals, building etc cleaning, security, mobile library to get out to our local schools what else? Love the activities that are provided the ladies are amazing
39	Option 1 - Status quo	No way
40	Option 3 - Full scale redevelopment of library	With critical and specific input from the librarians and those of us that would continue to use it.
41	None selected	Hope you get a toilet facility too.
42	None selected	I can't see any business case for the gold plated option. A coffee shop? Who's going to pay for the setup. A lounge? Should the ratepayers be providing this facility? A research centre? Where are we going with this. No, let's just stick with the basics, a well stocked library with knowledgeable staff(we have 2 excellent ladies now),a good clean environment, a place where children can enjoy a quiet read,and a dedicated area for the digital era. This survey is slanted towards getting an outcome for option 3 which our ratepayer base can ill afford.
43	Option 3 - Full scale redevelopment of library	I don't mind paying another \$ 3 on top of what I already pay to get this vastly improved service which I certainly see as being of benefit to my whanau and all other users
44	Option 3 - Full scale redevelopment of library	I think the full scale redevelopment would give Opotiki a sense of pride and achievement. The proposed rental income from the cafe etc will certainly help to pay for the extra costing. Children deserve to have a place that they can utilise for education. I know I would feel proud of a beautiful building. Go for it! I promise not to complain about a rates increase. he he
45	Option 3 - Full scale redevelopment of library	Desperately needed for our youth and job seekers and study

Feedback number	Option selected	Comments
46	Option 3 - Full scale redevelopment of library	As a regular user of the library and a huge admirer of the team there and the work that they do, I would so love to see the full redevelopment go ahead. The library is a vital hub of our community and they do so much to enrich our whanau, tamariki and rangatahi as well as providing awesome and really diverse events. I regularly see the team working with kids and helping people with job applications, any number of things. The technology hub is vital when people often either can't afford access or can't get it at home like many bush and coast dwellers.  It would be amazing to see what could be done with the new space considering what is achieved in such a restricted space at the moment.
47		We have a library that is functional now. Why don't you look at spending the \$6m on a heated swimming pool/ aquatic center that would be much more beneficial for our town and youth.
49	Option 3 - Full scale redevelopment of library	Option 3 is forward thinking and is much needed in our community.
50	Option 3 - Full scale redevelopment of library	We've got to spend money to make money. Don't sit on the fence, do it.
52	Option 3 - Full scale redevelopment of library	An absolutely essential resident and visitor resource, used by every section of community.
53	Option 3 - Full scale redevelopment of library	I can't believe that you are going back to the public yet again on this project. This constant procrastination by the Council, who seem to be unable to make a decision on many fronts. Borrow the money and get on with it, the interest rates are so low !!! By building a new library development in the middle of town would raise the game of u upgrading the rest of the town, which is appalling and looking quite decrepit.. I am getting to the stage I am ashamed to take my many visitors into town, as I hear their comments such as "The town is looking a bit tired". The bones are there but the spirit is not.
55	Option 3 - Full scale redevelopment of library	A full scale redevelopment will be very beneficial for our community to utilise as the current space is too small to fully utilise. I'm sure it would also encourage and attract some people who don't usually go to the library to go and make use of it.
56	Option 1 - Status quo	Nah moumou moni. We need upgrades with our playgrounds, a multi-purpose building that can host larger events like Kapa Haka regionals for OMT and Secondary and primary schools. We need better lighting on our streets. E oho koutou mā. Nothing wrong with the library we have now. Hika mā!!!!
58	Option 3 - Full scale redevelopment of library	Will be nice to have a new building (library) in town to boost the morale of the community. Fresh and new. This will be well serviced by all, near and far, tourists.
60	Option 3 - Full scale redevelopment of library	Great - if and when built.
61	Option 1 - Status quo	None of these plans are a good idea and another added burden on the ratepayers. No library would be the best option. Provide wi-fi and a bench or two. In 2019 we read digital online books, Kindle etc. Investing in a library in 2019 is akin to investing in a steam engine company when the combustion engine was invented. Our rate increases are unsustainable and the council should stick to basic infrastructure. Perhaps you could consider teaming up with the college to share the cost of the College's new Discovery Centre and share resources making that the new 'library'. Small town libraries are a thing of the past. Modernise your thinking. 10 years has passed since this idea was initiated and a lot has changed and will continue to change.
62	Option 2 - Small scale redevelopment of library	First off, I don't see the need for technology and research to be incorporated into the library; allow schools and the colleges to cater for this. I think libraries are for books and the more of them the better. Cater instead to the deaf with speaking books, the blind with braille books. Give easier access for the elderly i.e. have the books near the library entrance. Don't have them down at floor level but raised up where they can be easily seen. Oh and wider aisles so we're not touching bums when we pass. The drawings all look very smart but is the 3rd option really necessary in a town where a good portion of main-street shops are empty, charity shops or eateries. To me it does not reflect the best use of community funds.
64	Option 3 - Full scale redevelopment of library	It seems council has gone ahead and spent money on plans, resource consents and building consents before knowing whether or not external funding was available for this project. Not a lot of business sense being applied here. Now if the plan is changed all that money is down the drain and you have to start again. One would think that securing funding even if only on principle would have been a priority before spending ratepayers money and committing to a massive project that in reality you can't afford. Would the smaller scale plans not be more appropriate for a town the size of Opotiki? And you haven't even acquired ownership of the neighbouring building. I'm glad you're not running my business. How many empty buildings are there already in the main street that could be leased/rented if there was demand? Is there really going to be a demand for a hot desk? Really?? Another cafe, come on, a little realism please, we hardly need another one in town. So you are effectively between a brick and a hard place now, damned if you go ahead and spend money on a white elephant that the town won't really get any benefit from and damned if you change the plans and waste all the money you have already spent. You have seriously stuffed up, AGAIN.
65	Option 1 - Status quo	Build something more appropriate. An expensive library is an unwarranted luxury at this time.
66	Option 1 - Status quo	It's unlikely you will be able to keep to the budgeted costs and even if you did it would cost more in interest for option 2 than the current rent of the old ANZ building. The empty run down buildings in the Main Street are really quite depressing, I think the council has bigger issues to tackle than building option 2 or 3.

Feedback number	Option selected	Comments
67	Option 1 - Status quo	There are more urgent needs in our community than a library. Social housing, youth activities. These things are impacting our community and need addressing. Most people have access to the internet.
68	Option 2 - Small scale redevelopment of library	Would prefer the excess amount of money be used for something like heated pools or playground upgrades for families. Our town is way behind all the neighbouring towns and our current playgrounds have nothing much to offer. I would happily have an increase to rates for an initiative that provides activities for families and kids. While the library is also for families and children there are libraries at nearly all schools and lots of book initiatives already set up..
69	Option 1 - Status quo	Perhaps look at purchase of the ANZ building? Use \$6m for sports facility to get community active like a heated pool, gym, combination
70	Other	I prefer an option 4, upscale our existing library. The use of amazon and electronic books means the declining need for such a large expensive space. Invest that money into our community all year round swimming pool, there is a much larger group of people that would use this facility over a library. As a ratepayer this is my far preferred option.
71	Option 3 - Full scale redevelopment of library	A full redevelopment on the old library site would be of huge benefit to all the community, young and old. I do have concerns regarding the proposed rental income. Should council be in competition with retailers?
72	Option 1 - Status quo	The library is big enough for our town we do not need a massive new library and we can't afford it either. Our rates are already high enough and one of the most expensive. Let's keep what we have tidy it up a little and save money.
73	Option 3 - Full scale redevelopment of library	Please take the opportunity to create a space that is truly inspirational. Create a dynamic community hub that helps put Opotiki on the map in a positive way. This is an opportunity to think outside the box and be a shining example of how other communities can be enhanced through clever design and forward thinking. It would be a shame to waste this opportunity to just go ahead and create a generic building with no soul. We all want a happy healthy community and part of that is having a space that can be a multi dimensional flexible space that reflects the ongoing needs of our unique community.
74	Option 2 - Small scale redevelopment of library	Copied from my Facebook post. I'm all for the library upgrade as I believe it's long overdue. I'd like to see the library premises on the corner extended and modernised but maybe the vision of Te Tahuhu research centre and library is a bit ambitious if it's going to cost \$4,000,000 (which will probably balloon out to 8mill). I think find a middle ground and revamp what we have.  Next, I strongly agree with people's vision to provide more for our young people. Whether it's a better pool facility (and paid lifeguards) or indoor sports/recreation centre (with paid staff) it's all needed NOW. The more we provide for our young people the better engaged they'll be with their community.  Balancing our ideas and vision with the hard reality of funding it all is something to be mindful of. Our rates are high - nearly \$3,000. It could be a case of be careful what you wish for.
75	Option 3 - Full scale redevelopment of library	I believe that the new centre could be made into an exciting hub of activity for the community.
76	Option 1 - Status quo	The library is fine as it is, something for the kids is needed. The idea that everyone is passing around is an indoor pool, which I thoroughly agree on
77	Option 1 - Status quo	Need a aquatic centre not a new library. Wake up
78	Option 2 - Small scale redevelopment of library	Don't build a new building. Renovate one of the many historic buildings in town that have been left to degrade.
79	Option 2 - Small scale redevelopment of library	Option three is so much money and benefits a small Number - there are other projects that could use that money, e.g. heated pool!
81	Option 2 - Small scale redevelopment of library	I choose option 2 why? I think our community needs covered pools that could be heated in the winter months, Combined with bbq area and fun park for our kids we shouldn't have to go out of town we can keep money in our town. The library is important and not having to pay a lease every year would be better than how it is atm. Gull was a stupid idea. Let's make our town more attractive to others and give them a reason to bring their whanau for a day out in OPO. Mauri ora.
82	Option 3 - Full scale redevelopment of library	The Opotiki District Council should through the annual plan for the district commit to the full project to benefit the Community through increase service.  The library project is a project worthy of Community Investment and a place for Community meetings.  The ODC strategy should include a fundraising plan and options of accessing all funding grants available to reduce the liability to the rate payer
83	Option 1 - Status quo	Leave as is (ANZ) and spend money on heated pool
84	Option 1 - Status quo	There are far more important things that the money could be spent on. The library is fine as is. Yes a tidy up would be great. But more importantly the street lights and footpath need attention. Our youth need to have something more structured put in place for them to go to. Other than be roaming and being bored.
85	Other	Option 4: fix the existing & build an aquatic centre that would be more beneficial to a large percentage of the town. A library is only used by a certain smaller percentage of the town.

Feedback number	Option selected	Comments
86	Option 3 - Full scale redevelopment of library	I support Option 3. I see the Library of today as more than a building that has books on shelves. Any other library you visit is a hub of activity for the area it supports. I would love to see this for our area. If it is to be for the people then I expect it's use to be free for club/organisation or minimum charge. (Except library membership of course).
87	Option 3 - Full scale redevelopment of library	A museum with history about Opotiki & Te Whakatohea.
88	Option 1 - Status quo	I think the library in the ANZ is fine. Why spend millions of unnecessary distractions dollars
89	Option 2 - Small scale redevelopment of library	Alot has been said on Facebook about the intended development of a new library. I chose option 2 because I guess it isn't as expensive as option 3? I can honestly say that I have never been into the library since they moved to the ANZ building. Why? Because the library has nothing to offer or entice me and my family to come in and visit. I work at a school and we have a well stocked library so I really have no need to go to the local library. What I would love to see for our community is a recreational /aquatic center that is our own. The college pool is good but it doesn't have the space and or facilities. We have to travel to whakatane and use there centres pools and gyms. Just think how we can all come together as a community and provide our kids with a safe place to learn to swim, our lost generation to come and socialise under the guidance of adults/lifeguards etc. Jobs would be created and our local schools who have no pools like my school can come and use the centre and not teach our kids in a dirty river. I'm against building a 6 million dollar library but I would totally support an aquatic centre. Thank you for your time and I hope my feedback is useful.
91	None selected	Waste of money if you ask me, there's more cost efficient ways of doing the exact same thing. Big fat disappointment from I.
92	None selected	There's nothing wrong with our library! That money can be better spent elsewhere on more important things for our community!
93	None selected	I'm not down with a extra \$10 on my rates. My Opotiki rates are higher then my Kawerau rates and comparing with each other Kawerau is a lot better then Opotiki...
94	None selected	Use the college discovery centre.
95	Option 1 - Status quo	Council could use the money for other things instead of spending millions on a Library that is currently in the ANZ and doing nicely in it's new location. A large percentage of the Library users are there for free internet.
96	Option 3 - Full scale redevelopment of library	This would be great in Opotiki for the community. I wouldn't have to travel to Whakatane to use their library for better resources.
97	None selected	I believe that it would be a lot more beneficial for Opotiki and everyone that lives here and comes to stay/visit or hoilday that you the council should put these funds that you seem to think our library needs into a swimming pool complex that is working all year around. I and most of Opotiki residents/rate payers would very much appreciate. Thank you
98	Option 3 - Full scale redevelopment of library	Yes, will the library be able to hire out a room for meetings and conferences? Communities need conference facilities. That would also provide extra funding to take it off ratepayers having to pay. I have concerns with councils coming up with grandiose plans but ratepayers are the ones to always pay. Do the visitors that use the facility pay? Like with the use of computers and wifi services? The facility needs to be able to support itself as much as possible, that is charging for some of the services. Looks like a great plan but someone has to pay? Will that be me?
99	Option 1 - Status quo	Stay in the A.N.Z. building but renovate the old library and turn it into a Technology Centre. I would vote for Option 3 if I thought Opotiki could afford it. However, rather than this big project I feel Council needs to seriously improve our present surroundings - get rid of the Drill Hall remnants, do something about the Rose Garden, insist that the old Service Motors building be demolished, contact the Land Transport Agency every day regarding the state of the Waioweka Bridge - then, after the above is completed, maybe a new Library could be considered.
100	Other	We desperately need a bigger, fit for purpose library building - old corner site is a great location. Option 2 is too small for an ever expanding library/research/technology centre- and all the activities running out of the library. Option 3 is too big, too high and out of keeping with Opotiki main street- looks too urban. Such a high building will be expensive to heat in winter and all that glass means the library would never feel "inviting" to the youth of our town- who are being encouraged to make use of the facility.
101	Other	I feel the existing building should be repaired/refurbished and should be able to be done for a much lower cost than any of the other options put forward.
104	Option 2 - Small scale redevelopment of library	I love the library. Have used it regularly for more than 40 years. I have used it extensively to enhance and enrich classroom teaching. My own children and now grandchildren have and continue to enjoy visits to the library. The staff are wonderful and so helpful and the range of services they now provide is excellent. Option 3 would be fantastic, but economically too expensive. Let's get out of renting the ANZ building and renovate the original building owned by ODC.

Feedback number	Option selected	Comments
105	Option 2 - Small scale redevelopment of library	<p>While I applaud Council for it's vision for a greatly expanded Library I believe that the smaller scale redevelopment of the Library is how this community will benefit most.</p> <p>I question the wisdom of placing rate payers in debt to the tune of \$3.25 million for the foreseeable future when a loan of \$1.1 million would remain within self-imposed debt levels.</p> <p>Furthermore I question the reality of achieving an Income of \$30,000 from things such as cafe/coffee house and boardroom and hot desk rental. From my experience of Libraries In larger communities, cafe/coffee facilities require Independent management and never make money for Councils. Also rental of rooms to community groups is unlikely to be an earner in a town the size of Opotiki.</p> <p>It is hard to imagine how a significantly improved level of service and greater range of services and benefits would be provided to the community when the town is already very fortunate to have a team of dedicated Librarians working to provide the best services possible. A service which is greatly enhanced by National Library incentive APNK (Aotearoa People's Network Kaharoa).</p> <p>I have been involved in Libraries for more than 25 years and I believe Opotiki has a wonderfully vibrant community centre in its Library. I recommend that Council rebuild the old Library in close consultation with Library staff.</p> <p>Thank you for giving me this opportunity to express my views.</p>
106	Option 3 - Full scale redevelopment of library	The hub of our community! What are you waiting for?
107	Option 3 - Full scale redevelopment of library	<p>Just concerns about the size of the loan required. What is the council's repayment plan? Where will the money be coming from? Transparency on this would be great.</p> <p>I am fully supportive of a full-scale redevelopment, it can provide a lot of opportunity to the community.</p>
111	Option 1 - Status quo	<p>Modern technology advances in 5G set up in the main town centre will replace the need for a fixed asset requirement. The Library concept is outdated and not cost efficient. I would suggest free wifi in the town centre with some more seating and no physical building. I also noticed your design for the new building has two flat roof sections which are high risk building design for water tightness.(Internal guttering etc.)</p> <p>Borrowing money to fund this is not a option for the rate payers.</p>
112	Option 3 - Full scale redevelopment of library	A community is about all of the people in it. Opotiki is losing its sense of community. A development like this will help build & strengthen the community. Give it a sense of pride and a go to place for everyone.
113	Option 1 - Status quo	<p>Why do we not use an existing heritage building and upgrade that. Then town would look rather silly with this new thingy and everything else is old and yukky.</p> <p>Sorry, just saying.</p>
115	Option 1 - Status quo	<p>Why waste money on something that is a thing of the past!! Why don't we put that hard earned RATE PAYERS money towards a sport and pool complex, like the one in Waitara or even Waipukurau, will provide jobs ie life guards as the pools will be heated so can be used all year round, and it's somewhere for the youth to go instead of walking the streets causing mischief, maybe this could incorporate a gym or even part of it a library, the people of Opotiki can then have their money spent on one thing rather than little used facilities like memorial park and Ohui domain, for indications on type of facility I suggest you contact the central Hawkes bay council for use, coatings and occupancy of their newly constructed facility in Waipukurau. Time the council used OUR money for something that will actually benefit the WHOLE district and not wasted on wants and not needs.</p>
117	Option 2 - Small scale redevelopment of library	<p>It seems that Council have already made there choice. Sorry but I believe a Library is a place find a book and study. not a place for meetings /coffee or a showpiece.We have other things in this town to be addressed Giving away Free WiFi seems to be the main drawcard , the RSEs and backpackers are only after something for nothing.We have enough meeting halls and Cafes that struggle to keep going without another one so keep it basic . Remember the Internet has taken over how often do you look in a book for something. Sorry but its a fact My mum is 80 use to use Library now finds/ reads it all on her tablet Sorry</p>

Feedback number	Option selected	Comments
118	Option 3 - Full scale redevelopment of library	<p>Yes. Thanks for the opportunity to comment.</p> <p>Most important comment is - absolutely support the community need for a library. A library should be a priority funding item for Council.</p> <p>In terms of the options:</p> <p>1. Status quo - do nothing.</p> <p>Don't agree with - have to do better than the existing ANZ building.</p> <p>2. Remodel previous building.</p> <p>Possibly but needs to be bigger than proposed 300m2.</p> <p>3. Te Tāhuhu o Te Rangi Technology and Research Centre.</p> <p>Probably preferred option but would suggest a revamped design, maybe less grandiose, with greater functionality for a smaller footprint at a lower cost.</p>
120	Option 3 - Full scale redevelopment of library	It's the plan for the future
123	Option 3 - Full scale redevelopment of library	Cant wait for it to start. Our library is more than just a library and the facilities that our new library will offer will be so beneficial to our community.
124	Option 3 - Full scale redevelopment of library	The Library is a focal point of the community and should reflect the Councils commitment to the community. The design is well conceived and draws on the heritage of the area. Will promote pride in Opotiki and its future.
125	Option 3 - Full scale redevelopment of library	The library is the hub of small communities great meeting place and school programmes.
126	Option 3 - Full scale redevelopment of library	<p>A major project may inject new life into the CBD. The council has been frugal for a number of years and this is a legacy project that we will all benefit from in the long term future</p> <p>Option one certainly does not appeal, Option 2 sends us back to where we started and gives us same old same old but with more debt. Option 3 will produce some grizzles but will generate some excitement and give the CBD a focal point, go for it. Any consideration given to selling the site for development and lease back?</p>
127	None selected	<p>Are there any other plans for the Library or is this the only one?</p> <p>We should have a choice!</p>
128	Option 2 - Small scale redevelopment of library	<p>At first sight (and in isolation) my reaction to the conceptual drawings are luke warm. However, when considering our town environs &amp; how the new would "fit" and also the cost of a full re-development, I only just support Option 2.</p> <p>I would be interested to know what the full re-development case has cost so far.</p> <p>Cheers</p>
129	Option 3 - Full scale redevelopment of library	<p>Anyone spending any time in our library will see that it is more than just a book depot. It plays a vital role in our community and is used by all walks of life whether it be book borrowers, computer users, people seeking refuge and a friendly face in a warm space or the unconditional acceptance and welcome from the Librarians.</p> <p>We have a hugely skilled and empathetic team running this space who I think need to be involved in the process.</p> <p>The development, modernisation and enlargement of this space will offer huge benefits to our community.</p> <p>I support this project but am not encouraged by the delays. I would like to know who is responsible for driving this project and would like to know that the money raised to date is secured, \$1 million being the advertised total. There has been very little information re finer points of the project. I am definitely opposed to a cafe on the premises, there are enough eateries locally.</p> <p>This community is high need and a very good case could be made in funding applications but much enthusiasm and energy will be required to secure the funding and hence minimise the cost to ratepayers. We personally are accepting of any rates increase specifically towards the library redevelopment.</p>
130	Option 1 - Status quo	I think the new building will look way out of place in our Shabby town. Way over due to tidy up old buildings that already exist.
131	Option 3 - Full scale redevelopment of library	<p>As a regular borrower from our library I observe the wide community use of that facility; a local nucleus of social connection, personal research and intellectual 'food'. I can realistically imagine the proposed redevelopment (option 3) expanding our community culture.</p> <p>An arbitrary 50 year life of a new structure, partially loan funded, serves five generations (current users and future citizens): a plausible cost spread.</p> <p>A more energetic promotion of Te Tāhuhu o Te Rangi could source iwi, community trust, philanthropic and sponsor input to reduce the loan principle.</p> <p>A minor design comment, an onsite cafe would impact on nearby businesses of that nature and should be eliminated.</p>



Feedback number	Option selected	Comments
133	Option 3 - Full scale redevelopment of library	The library is a very important hub of the community for all to enjoy, to have a wonderful bigger development with so much literature and research available for the community can only be a good thing for young and old. Plus a venue for companies to use and must not forget the Arts on Tour events and Petchkutchka evenings which are evenings I try not to miss. Thank you for all the knowledge, love, music, life and laughter you bring.
135	Option 3 - Full scale redevelopment of library	It's a no brainer, build a "fit for purpose" facility for the future not the past.
136	Option 3 - Full scale redevelopment of library	A tad worried re the small rate increase. I believe we pay enough now, I am not whinging but we pay more rates here than we did in the most popular and expensive area of Wellington - Island Bay. Granted we get the same amenities as we did in Wellington but surely there could be some compromise? if any?
137	Option 3 - Full scale redevelopment of library	Will outside funding be an option once the project has started
138	Option 3 - Full scale redevelopment of library	I support option three. However, I don't feel confident in the earned revenue aspect. First, because I think \$30k pa profit is unrealistic. Second, because opening a new cafe will simply take business away from existing cafe businesses. Third, because charging 'hot desk' and meeting space goes against the concept of a library providing space and opportunity to everyone, free-of-charge. I am comfortable with the concept of paying a bit more in rates (as in, \$2.70 per \$100k of capital value) to ensure a really top quality library facility, but I'd like more public discussion to get the design and operational solution right, before anything is finalised/committed to.
139		Your comments keep mentioning the so-called preferred option. Preferred by who exactly? You say we won't get funding already approved. Why not? Projected income from a coffee shop and meeting rooms. How do you estimate the coffee shop rent? Rent from meeting room? How many days a month and how was this calculated! Lets keep our feet on the ground and not saddle us with a big debt. This plan 3 is all pie in the sky.
140	Option 2 - Small scale redevelopment of library	Option 3 tooo much money for our small community of rate payers. Library fees/ user pays for services offered should be reviewed if not already done.
141	Option 2 - Small scale redevelopment of library	I don't feel it is the District Council (aka Ratepayers ) responsibility to provide a lounge, study or meeting rooms as part of the Public Library.
142	Option 3 - Full scale redevelopment of library	It is of such benefit to the whole community it would be shortsighted to do otherwise.
143	Option 3 - Full scale redevelopment of library	I'd like to see council proceed with Option 3. I don't think the new facility should include a commercial cafe - this would be unfair to existing small cafe businesses. I think there should be some level of free computer access - perhaps the first half hour or hour free (even if only to residents of the district) because as more and more processes become an online only system and as more and more offices pull out of regions, it leaves a big barrier for those who don't have devices, internet connections or IT skills to easily access these processes. For example the last census, or applying for Studylink - it is very difficult to complete these types of things now without doing it online. Having a meeting room either free or at a low cost is a good thing too for the community. Having an area that could be used as a base to support activities beyond traditional library happenings should be considered - for example as a mechanism to support a tourism hub or for tourism-cultural opportunities so that if a marae is suddenly needed for a tangi, a tourism-cultural experience is still able to proceed. The current library staff manage to provide a brilliant, much-needed and valuable service for the district and they and their efforts should be fully supported with the choosing of the third option. It would be of great benefit to the community. I would prefer this over an aquatic centre - we already have amazing rivers and beaches here, plus some school pools - in particular the college do cater for a reasonable level of pool activities. Whakatane has the aquatic centre so another one so close isn't really warranted. Opotiki really needs a library facility as outlined in the third option.
144	Option 3 - Full scale redevelopment of library	This is imperative to the heart of our community. The current premises are woeful.
146	Other	Repair the roof on the existing library. It was vacated because it had a mould problems. It must be up to earthquake standards as that has never been mentioned. Save the rate payers millions of dollars we aren't all wealthy like some. Perhaps you need to get some qualified people with common sense to check out the existing building, they are amongst us, without spending thousands of rate payers dollars on consultants. Repairs to existing will not require it to be built a metre above ground level either. The way this town is heading there won't be anybody around to use any library, sort you priorities out please.

Feedback number	Option selected	Comments
147	Option 3 - Full scale redevelopment of library	<p>It is vitally important for our town like ours to have an up to date state of the art library. The Third Place theory, prevalent in Europe, says that people have a third place to go to besides home and work/school, they establish more contacts and have a more fulfilling sense of community. The library already plays a huge part in providing people with that Third Place as well as fulfilling its library and research functions. Our librarians are exceptionally welcoming and knowledgeable.</p> <p>In terms of the consultation documentation, I consider it lacks a budget breakdown (including revenue already raised), a suggested work plan and timetable and an indication of project management. The feedback form should have asked for people's addresses and whether they are ratepayers, who will be paying for much of this. The lack of information required could see it being compromised.</p> <p>Some crucial considerations are</p> <p>1 Timetable</p> <p>It has taken 10 months since the library moved to come up with a consultation document and the decisions to move the library were made earlier than that. We cannot afford to lose any more time in getting on with a new library.</p> <p>2 Project management</p> <p>Following on from point 1, we need a passionate person to drive this project. This may mean getting project management skills from outside Council. (I am not sure whether the budget provides for external project management). If we go ahead with the library, work needs to proceed apace and energies not diverted to other things.</p> <p>3 Funding</p> <p>I take it that the \$1 million plus already raised is secure, in terms of grants and other income. There is no budget available that I can see. In addition to applications to Lottery Funds which should bring in at least \$750,000, and other grant sources, there are corporate sponsors and the community (though donations would not be tax deductible). In addition, there are philanthropists. I did mention Dame Jenny Gibbs to consultants about 2 years ago – her mother was a librarian and she is friends with Tame Iti and she has an Arts Foundation. And someone should talk to the Hastings District Council to see how they managed to qualify for a substantial grant from the Lottery Significant Funds Projects.</p> <p>4 Café</p> <p>I think there are businesses in town who would struggle if a Council subsidised café went in to the library.</p> <p>When I came to Opotiki 15 years ago, the first submission I put in to an annual plan was to suggest a new library. This has been talked about for so long. Let's just do it.</p>
149	Option 3 - Full scale redevelopment of library	Just do it...we need this in our town
151	Option 3 - Full scale redevelopment of library	<p>In an area of low socioeconomic status such as Opotiki it is essential to provide equal access opportunity to resources and information. It also provides a central "hub" for people where they feel comfortable and even safe.</p> <p>If nothing is done to improve the well-being of this community, nothing will change.</p>
152	Option 2 - Small scale redevelopment of library	While I would like Option 3 I don't believe we have the population to warrant the extra spending.
153	Other	<p>I am not happy with any of your chosen options.</p> <p>I am a big user of the library, as a library. Other services proposed are for dreamers, not ratepayers.</p> <p>The extra proposed facilities mean nothing to me.</p> <p>You don't mention the obvious option.</p> <p>You should put on a new and decent roof and strengthen the existing building. Just as you are expecting a lot of the existing owners of property in the town to do.</p> <p>I treat any estimates of costs made by the Council, with great suspicion.</p> <p>By omitting this option from the Feedback form, I consider that the Council is neglecting their responsibility.</p> <p>Having moved from Auckland where my rates were lower, we had a larger house and more services, we were shocked to also find that the Library is not even free. It was free in Auckland.</p>
154	Option 3 - Full scale redevelopment of library	Our library needs to be purpose built with spaces for people of all ages to use. The ANZ building is much too small to host any events and the old building would need significant development to suit the changing needs of our rangatahi and pakeke alike.
155	Option 3 - Full scale redevelopment of library	I strongly support the full scale redevelopment of the library. I believe the opportunities it will provide to the community are not to be missed and urgently needed for Opotiki to flourish again.

Feedback number	Option selected	Comments
156	Option 3 - Full scale redevelopment of library	Yes, let's do it!
158	Option 3 - Full scale redevelopment of library	Are the photos of option 3?
161	Other	One option has not been given. This being redevelopment of the original building. If a new gabled roof was built and a mezzanine floor added would that be less expensive for our community. Many of the library users are on superannuation and don't wish to pay increased rates as they are higher here than we were paying in Auckland. I use the library regularly and appreciate the facility very much. Please keep up the good work. The staff are all wonderful.
162	Option 2 - Small scale redevelopment of library	We try to teach our children to live within their income. Councils should do the same. We cannot afford higher rates.
163	Option 2 - Small scale redevelopment of library	We can't afford a full scale redevelopment
164	Option 2 - Small scale redevelopment of library	No brainer!
165	Option 3 - Full scale redevelopment of library	A full scale redevelopment would give the community a building capable of housing not only the library but a space to host all sorts of things i.e. art shows, conferences, lectures etc.
166	Option 2 - Small scale redevelopment of library	Use public money to earthquake safe one of the town's buildings. A better site would be the old power board building or Hickeys building.
168	Option 2 - Small scale redevelopment of library	I'm happy for a small scale development. I'm apprehensive about large loans being taking out when a similar result can be achieved with a smaller budget. If we need extra rooms, the council could look at leasing buildings next to the old library for those purposes or one of the under used halls for holiday programmes etc. Well done to all those involved that have worked hard to make this happen. Ka rawe!
170	Option 3 - Full scale redevelopment of library	Best thing we could ever have to help our community come together - great for children, family and any community get togethers. IT IS WORTH IT!!
172	Option 3 - Full scale redevelopment of library	Bigger and updated resources.
173	Option 1 - Status quo	Clean up our sad neglected town firs, a grandiose library would not be a good look in a pohara area. This one will suffice.
174	Option 2 - Small scale redevelopment of library	If the budget from Option 2 goes beyond projected forecast at least it will still have Option 3's budget to look at.
175	Option 2 - Small scale redevelopment of library	Can we have it built within the next 2 years please.
176	Option 3 - Full scale redevelopment of library	Great potential going forward.
180	Option 3 - Full scale redevelopment of library	Future proof it. Do it properly.
181	Option 3 - Full scale redevelopment of library	The roof is too high - waste of space and expensive to heat. Would like to see a more practical design.
182	Option 3 - Full scale redevelopment of library	Would be a wonderful 21st century community resource for Opotiki.
184	Option 2 - Small scale redevelopment of library	Ideally I would prefer Option 3, but at present can the ratepayers afford it? Secondly would a very grand option alienate some of the people who are making such wonderful use of the library? Congratulations on creating such a friendly environment.
187	Option 1 - Status quo	It's hard enough to pay the rates at the moment without paying off more loans.
188	Option 2 - Small scale redevelopment of library	I believe Opotiki is too small a town to try and build a cathedral (Option 3). It would be out of place - being so tall - and too expensive. I see some redevelopment is needed so opt for Option 2. Old site is/was a good one, always have liked the old building.
191	Option 3 - Full scale redevelopment of library	Full scale redevelopment will produce not only a library but a research and community centre which will have many uses for a growing town - an asset fit for future generations.
192	Option 3 - Full scale redevelopment of library	When the town moves forward then some of the social issues will be helped. Hopefully within the future the lack of work will be addressed.
193	Option 2 - Small scale redevelopment of library	As many buildings in the CBD require external beautification, I think Option 3 is too grand a scheme for a town which has lost many services!! Option 2 is more realistic and would provide more services. I won't be happy if our rates increase (yet again).
194	Option 2 - Small scale redevelopment of library	Library needs to be practical not pretty. No need for an expensive edifice. Keep the library as a library, i.e. "a building or room containing collections of books for use by the public." Not for any other add-ons.
198	Option 3 - Full scale redevelopment of library	A fully functional modern library is the heart of the community. Opotiki needs the strongest heart possible to aid all sectors of this community - from pre-schoolers to pensioners.
199	Option 3 - Full scale redevelopment of library	New library

Feedback number	Option selected	Comments
200	Option 3 - Full scale redevelopment of library	Our community deserves the best facility we can provide - this is a NEED not a want!
208	Option 3 - Full scale redevelopment of library	Good luck.
209	Option 2 - Small scale redevelopment of library	Need a bigger building. More space.
213	Option 3 - Full scale redevelopment of library	Upgrade town centre
215	Option 3 - Full scale redevelopment of library	Literacy and access to information is vitally important to the well-being of a community. It should be a priority so I hope the council acts swiftly. (I select Option 3 if on the original Library site).
219	Option 2 - Small scale redevelopment of library	I am sitting in the library on a rainy wet ugly day and it is not packed so it does not need to be bigger. Small scale upgrade is the one. The population in the area is not growing rapidly either.
223	Option 2 - Small scale redevelopment of library	I was wondering if there could be some solution that falls somewhere between the option 2 and 3. As an avid reader and enthusiastic supporter of our Library I am aware that some development of the current building is essential. I do not support the neanderthal view that libraries are becoming obsolete and I do not support the idea that the library should not be upgraded. There are still people who read books and do not like electronic alternatives just as there are still people who have a landline instead of a mobile phone. The library is a great asset to our little community, looking forward to the outcome of all this feedback and an upgraded facility for our little town.
224	Option 3 - Full scale redevelopment of library	<p>Library spaces are now created as community hubs and from the plans you agree with this concept. The community needs a neutral space for small groups to meet. To have a modern space with the new technology will I believe re-energise our community. It's long overdue and the library staff have been asked to endure for far too long.</p> <p>I do have some questions though:</p> <ol style="list-style-type: none"> <li>1. Will the new building be elevated or have some other measures to weather a flooding event, as with increasing sea level rise and deeper weather systems it is more than likely that the CBD will be hit by one in the not too distant future?</li> <li>2. Will the cost of the loan to the ratepayer be a set amount for the period of the loan or should we expect increases?</li> <li>3. How long is the ratepayer going to need to have to plan to have this increase in their rates?</li> <li>4. Will the library have lots of display space to showcase local art and projects? We have some great talent in the district that needs to be drawn out from the shadows. Spaces to display art are few and far between in our town, especially at no cost.</li> </ol> <p>Thank you for your time.</p>
225	Option 2 - Small scale redevelopment of library	<p>Why would this option cost the ratepayers an additional 1.1million dollars if 2 million has already been raised and it has an estimated cost of 1.9million?</p> <p>We live in an impoverished community let's live within our means to make a functioning asset for our community.</p>
226	Option 2 - Small scale redevelopment of library	<p>I believe that option1 is not viable as a larger premises is needed. I personally don't believe the scale or design of option 3 would be appropriate as it is.</p> <p>Option 2 if cleverly redesigned would suit the library needs. I worry it would be hard to staff the large 700 Sqm space (of option3) and maintain the friendly whanau atmosphere that makes it such a sanctuary for a variety of users. With improved facilities more outreach programmes could be undertaken and remote communities could benefit from library services. Has consideration been taken as to how 700 sq metres would be staffed?</p>
227	Option 1 - Status quo	It just seems such a lot of money to spend with ratepayer's money for a library, when what we have seems adequate. How about a public swimming pool instead!

Feedback number	Option selected	Comments
228	Option 1 - Status quo	<p>Why on earth would a little town with few rate payers, who are not pensioners, want to saddle themselves with a building of \$5 million (excluding interest) that bears no relationship or resemblance to the rest of our town buildings? It's like trying to make a silk purse out of a pigs ear. NO ! NO ! NO ! Obviously the architect has never seen Opotiki, so has no idea what we need. The building of Option 3, on the forms, is not practical for this town of ours. So much waste space which is expensive, and SO MUCH GLASS, which the vandals of our town would absolutely LOVE, and would give them hours and hours of fun smashing. (Like the old Hospital!) Also, what about the HUGE Insurance premiums, especially after the first lot of demolishing done by our vandals! It is NO use saying it won't happen, it WILL!!!!</p> <p>What happened to the decision made some years ago, to buy the building next door, now occupied by Smith City, and to just extend the library ?There are so many options better suited to the people of this town, than this grandiose 'Full Scale Build', which would comfortably fit, and beautifully so, in Auckland, Wellington, Hamilton and Tauranga. Certainly NOT a dirty, scruffy, neglected town like Opotiki has become. I came to Opotiki as a bride, over 60 years ago, and what a lovely town we had then. When the anti-smacking bill became law, parents were too scared to control their children, and now look at what we have - unruly children who actually RULE the town. Horses ridden through town, three abreast, bicycles ridden on footpaths, with no helmets worn by either groups of riders. These same kids harass the shop keepers, steal goods, damage property, then laugh their heads off, throw their bikes along the footpaths, so one has to walk on the road to pass them. The list is never ending.</p> <p>As for our town needing a Technology and Research Centre, do we really need this? Surely our College is equipped to provide these amenities, which means they are paid for by Government.</p> <p>What is wrong with our present library? All Council needs to do, is 'clean up the 'mess' and make it safe again. Don't treat the Library like other Council buildings which are empty because of leaking roofs and a lack of upkeep. Council is showing our residents, how not to make do and maintain what one already has, by building new. Improve on what we already have, and put on a top story on our present library (Not the ANZ Building) Or better still, buy a Heritage building, I suggest the old Farmers building, recently owned by the Hickey family, which I think would be ideal. Make it earthquake safe, and we have a large double storied building, hand in hand with our Museum and St Stephen's Church.</p> <p>Council could then think of our youthful rat bags, and build a heated swimming pool.</p>
229	Option 1 - Status quo	Some art house and swimming pool for kids.
230	Option 2 - Small scale redevelopment of library	<p>Libraries needs and demands are changing as society and technology changes. It will be essential to seek librarian's knowledge about how the new library can accommodate these changing needs. Librarians are at the coal face and have the most informed ideas and vision for what the specific design requirements will be to carry the Opotiki library into the future.</p> <p>I would also like to see local iwi and hapu properly consulted on what would most benefit Maori. It is important our library is authentically bi-cultural and provides a place where Maori are comfortable.</p> <p>If option 2 was to go ahead, it would be important to ask a builder if there would be any hidden costs in renovation? Sometimes problems are not found when renovating until the foundations are exposed.</p> <p>Thank you for this opportunity to provide feedback.</p>

Feedback number	Option selected	Comments
231	Option 1 - Status quo	<p>The concept of the Opotiki Library Development does not sit well with me at all. It is far too grandiose and ambitious - with a price to match - for our small town. I have always regarded Opotiki as a heritage town and would prefer to see that reflected in our Library. Which brings me to the point of the name... REALLY??? Yet another unpronounceable Maori name which no one will use as it will always be called "The Library". Council would do well to remember that this town has citizens of many races and that EVERYTHING doesn't have to be given two names! Sadly, the push to go down this track is actually having the opposite effect of what is intended.</p> <p>Of course the building is a meeting house and while it may be attractive it appears to be mostly glass and air space and this comes at a cost. It's extraordinary at this time when landlords are being pushed to earthquake-proof their buildings, that Council is backing a building of this sort. We have buildings in this town that can't be sold because prospective buyers are being put off as they don't know what will be required. And who really knows? There are buildings here that have withstood numerous earthquakes, yet are still standing proud. So just who decides how much work must be done on any building... in other words, "How long is a piece of string?!!"</p> <p>I came to New Zealand (not Aotearoa) 60 years ago with my family, and even then, recognised the town as being quite unique with its buildings and mix of Maori and Pakeha residents. So many towns in the country looked the same, but not Opotiki. It felt like home, (even though it took 34 years to actually move here permanently!) because we had come from Fiji which had small towns and mixed races.</p> <p>I have spoken to numerous people who were not aware of this survey and overwhelmingly, they voiced the opinion that we don't need anything of this size and cost. Some thought if Council was able to borrow so much, that maybe it would be better spent on something to keep the kids out of trouble and off our streets. One pre-teen lad said they only go to the Library for Wi-fi, not to read books. He was in favour of a heated swimming facility because the rivers are just too cold, even in summer. People will always have these ideas, but it shows that not enough consultation has taken place, in a way that people actually notice. Many did not realise that Council was expecting feedback, and many thought they didn't have the right to provide this because they are not ratepayers. Others have said that they never see any Council members in town, so how do they know what the town needs. They seem unaware of the intimidation that some businesses are putting up with, and the fact that the CBD has become a playground for the youngsters of the town. Their behaviour is quite frightening at times, and certainly dangerous for some of us.</p>
232	Option 1 - Status quo	<p>I find this process for feedback as the end stage of public consultation on the library redevelopment to be vastly inadequate, unprofessional and flat out wrong. I have clearly expressed this to Michael Homan in person at council. Following difficult discussion he directed me to choose Option 1 if none of the options suited me, to state in feedback a preferred option, thereby taking the matter and whole library consideration back to the council table. This I have done. In refusing to accept in our meeting, that every person I know and spoke with about this process, to the finalising of options nor having any knowledge of it, he and council demonstrate a disturbing lack of self/local gov. awareness in effective engagement. Your townsfolk did not care to respond to such an invisible and poorly presented call to respond. I had to explain in detail to retailers, friends and townsfolk how the form worked as it is so poorly designed (+ said so in person at council). I explained how council had come to this point of communication, or lack of it, and every conversation called into question the council staff integrity and competency around this library process. In passing this on to Michael Homan personally, his defence of this state of affairs made for difficult communication. Not ideal. My own considerable effort went in to inquiring, informing, encouraging and following up on responding with this form in town. The individual and team effort by staff at council in forming this feedback debacle demonstrates poor if not non-existent knowledge on consultation. Policy to consult is only as good as who wrote it. It is clearly a rush job. That is not acceptable. This is a small town with a depleted and depressed CBD and township - therefore consultation should be prescribed very carefully and appropriately. You as a council are working for the people of this town in all ways civic. It is their comprehension you must consider and include in forming and public consultation. My daughter was a registrar in Whakatane D Court - every day people were required to fill out forms they could not read or comprehend. This is common in Gov. departments. Communication, comprehension, writing and reading is a serious concern for many townsfolk here - underscoring the importance of getting the library there - right. It is unbelievable that none of you have taken a walk around the CBD as I did to speak with people and gain awareness of your process. I could fill many more pages with feedback, unprintable terse denigration of council communication, especially this library project. People care about the library a great deal in terms of the definition of a library: reading, study, education, archives, resources, research, entertainment. Important in all our lives. These define the thoughts, debates and conversations about the library for every day people. Not architecture, funding or town planning. Michael H. emphatically impressed that the process was on securing funding for the redevelopment in terms of site and architecture, resource consents etc. Then filling in the interior later, a conversation and planning secondary to this whole library push. This is not how design works and again demonstrates a complete lack of integrity in council approach and detail around projects in motion at present. It seems that expediency, boxes ticked, policy achieved at any price to the good will of townsfolk, is the first apparent step in town planning/resurrecting, being a glaring misstep. These actions are not good policy or good judgement. You will gain some by asking the right questions. That will lead to good sound policy and excellent development. Please require this of yourselves. The projects underway for the town, like the library, are ad hoc, ill advised and not a good beginning to progress here. I expect what I am saying here to be taken very seriously. So much in this town is suffering from neglect.</p>

Feedback number	Option selected	Comments
232		That is why we are at this library project. A knowledge of the creative process, to be structure by the necessary and bureaucratic process, would be helpful and correct. Form follow function. All the necessary infrastructure and funding concerns spelled out to me around this library project/process demonstrates a lack of competence in procedure and priority. A library has nothing to do with money ( that job is for Banks). The essence of a library is about the experience of reading and reading materials. The consultation process should have in the first instance involved specific literacy places and people - all institutions that educate, and library staff - they form the specialist community which will inform library needs and aspirations around here. When you engage this way you will have the staff, families, businesses etc from a genuine starting point. This gaging of the town will inform a relevant and inspiring development. The options presented by council to date in library redevelopment are basic, unnecessary and wide of the mark. My suggestion to put the existing library machine into a vacant and available historic building (as in Hickeys building), purchased and upgraded with current funds, was instantly received by townsfolk spoken to as 'brilliant' 'perfect' 'wonderful' and simply a resounding 'YES'. It is the overwhelming ideal place for our library, and captures the lead on taste for town development. The beginning of a blueprint. I expect, like all townsfolk, the council to do this project right, and be seen to do it right. Take your time. Efficiency in policy cannot progress this project, it is too valuable for that. Make good judgement to demonstrate a robust, intelligent, inclusive process, here and now.
233	Option 1 - Status quo	I would like to see a heritage building used as the library. 'Hickeys' building would be a great building to utilize. Opotiki should work hard to retain the CBD as historical. It does after all have a long historical history. New for new sake is not always the best thing. I would like to see Council revisit the library placement.
234	Option 1 - Status quo	House the library in a historic building e.g. Hickeys
236	Option 3 - Full scale redevelopment of library	Full scale redevelopment is the best option for the library as it is being used now and in the future but no doubt the cost will be the issue. A small scale redevelopment would be preferable to the status quo if there is not enough money for the full scale option.
237	Option 2 - Small scale redevelopment of library	I do not think that the 3rd option is suitable for a town where we have so many on the dole or other benefits.
239	Option 1 - Status quo	Thankfully the owners of ANZ premises have protocols in place for on-going maintenance and repairs and not ignore necessary work unlike this and previous Councils. Perhaps our Council will realise their neglect on any future development. Please do not ask me to help cover Council's negligence - and certainly not Te Tahuu O Te Rangi Centre!!
240	Option 2 - Small scale redevelopment of library	Keep rates down - many empty buildings in Opotiki township. Negative population growth for Opotiki.
241	Option 2 - Small scale redevelopment of library	I believe there are other needs in the community. I am a heavy library user but I would doubt the readership numbers for Option 3. The 'Whare Nui' design of architecture would be better suited as a community centre with a focus on youth, the arts, sport and the philosophy of 'Mauri' - a respect and relationship that exists between people, environmental issues, nature and the cosmos. Make our township and community healthy.
244	Option 3 - Full scale redevelopment of library	A brand new upmarket building will be great for our town and the up and coming youth. All ages will benefit. With all the old buildings in town, a brand new one will be amazing. Existing buildings maybe would up their appearance game or have something to aspire to.
245	Option 2 - Small scale redevelopment of library	Renovate - keep it simple.
246	Option 3 - Full scale redevelopment of library	In comparison to other small towns Opotiki should have a newly redeveloped library. I don't know why we need a new pool but the Opotiki College pool needs a cover to help block those harmful ultra violet rays from the sun.
247	Option 3 - Full scale redevelopment of library	We've waited so long for this development. Our town needs a real boost, an attractive building amongst many leaking down pipes, flaking paint etc. Improved services and extended space - excellent. Reasonable expectations for external funding - does this mean an adjustment to the building? Same as adjustment for the harbour proposal? Beautiful building but hard to heat? 2 storey height?
249	Option 3 - Full scale redevelopment of library	Let's make the library a real community place again. ANZ building will NOT do the job.
250	Option 3 - Full scale redevelopment of library	I think that street corner will need redevelopment and the library is a good investment. But I don't particularly like the design - too much empty space, glass, hard to heat.
251	Option 3 - Full scale redevelopment of library	I believe that anything less than a full scale development would be detrimental to this community. Let's be proud of our town and its facilities.
252	Option 3 - Full scale redevelopment of library	I love the library. I love reading books and I'd love to see Opotiki with a new library.
254	Option 3 - Full scale redevelopment of library	Hopefully this will give Opotiki the facelift that is required and be the beginning of new steps forward to a brighter, newer future for all the community. A community who may then have something to be proud of.
255	Option 1 - Status quo	Would like our new library in our historic building.
258	Option 3 - Full scale redevelopment of library	An extended library will serve us now and in to the future. Library is a community hub and will be more so with a bigger and better facility.
259	Option 3 - Full scale redevelopment of library	An updated and extended Library is as important to Opotiki as the proposed Harbour development. Putting off building the new library will only defer necessary spending and restrict the great community resource that has started to grow under the present management. A good modern library is a taonga for all of us, young and old. Please pursue your stated preference - the small increase in rates will confer greater benefits than the stop-gaps, and effects will be seen and felt immediately.

Feedback number	Option selected	Comments
261	Option 3 - Full scale redevelopment of library	<p>If we want/expect Opotiki to grow, Option 3 is the only one to consider.</p> <p>A modern, well-functioning library is the one place our community can't do without - it provides lifelong learning opportunities and trusted information</p> <p>We are blessed to have a hugely energetic and capable library staff, under the helm of the stellar Jo Hunt. Even under the current reduced circumstances the Opotiki Library staff keep doing their best to provide our community with a top rate service. But they face serious limitations working out of the cramped and undersized ANZ building.</p> <p>There is no better time to put Option 3 into action. To quote Simon Wilson in the NZ Herald (talking about Ports of Auckland) this weekend, 'Precisely because it's a long-term project, the process needs to start'.</p> <p>So let's get started. I welcome ODC providing us with this updated overview, and these 3 options. It clarifies the situation for us all. An additional \$10 per rating unit, or \$2.70 per \$100k of capital value of property, per annum, is not going to sink any land-owner. The building Te Tāhuhu o Te Rangi Technology and Research Centre as per the pre-existing concept plan and drawings offers huge opportunities for our community. It also means we don't waste all the work and expense that's already gone into this important vision.</p> <p>Let's look at what libraries provide: (source: <a href="http://www.publiclibraries.org.nz/LibrariesToday/LibrariesHelpCommunitiesThrive.aspx">http://www.publiclibraries.org.nz/LibrariesToday/LibrariesHelpCommunitiesThrive.aspx</a>)</p> <ol style="list-style-type: none"> <li>1. We're not a book barn. We're so much more. We're the place for communities to share resources – space, information, knowledge. We're the place for people to connect.</li> <li>2. We're one of the most trusted places in every community. Even when other social institutions have lost users' trust, our focus on listening to our users and meeting their needs means we remain trusted and connected.</li> <li>3. We're customer-focused. We evolve to meet the needs of our community – staying ahead of the curve to make sure services are there when they're needed.</li> <li>4. We share resources. We open up a far wider world than any individual, family, whanau or community can access on their own.</li> <li>5. Libraries are constantly evolving to meet the needs of all kinds of different communities. We strive to make a difference to communities and individuals – economically, socially, educationally and environmentally.</li> <li>6. We sit at the heart of neighbourhoods and have outreach programmes that ensure all community members can access services and participate in community life.</li> <li>7. Our purpose first and foremost is to improve society by helping people understand themselves better. We aim to help every user participate in the world around them.</li> <li>8. Libraries own and manage meeting spaces (and other community spaces). We support numerous community groups to come together.</li> <li>9/ with children can't get online. In some parts of New Zealand, half of all homes can't get online (I would expect Opotiki falls into this category).</li> </ol> <p>The building Te Tāhuhu o Te Rangi Technology and Research Centre will provide every member of our community with the chance to access books, technology, research tools, music, videos, events, a community hub, a safe place, ongoing education, intellectual encouragement, and lots more - all for either free or a very affordable price.</p> <p>It will also ensure we keep pace with the rest of New Zealand. According to ODC, to Whakatohea, to kiwifruit spokespeople in our town, we are a town with a future. That future must be one which understands that libraries are part of New Zealand's economic future - driving literacy and digital capability. Therefore as Opotiki residents and ratepayers we cannot afford to stint here - we must invest in Option 3.</p> <p>So, this is one Ratepayer who says thanks for your vision ODC, thanks for not giving up, you amazing library workers, and let's get on with building Te Tāhuhu o Te Rangi Technology and Research Centre!</p>





# Appendix C – Project Plan Timeline - Option 2

TIMELINE: OPTION 2 - Rebuild of Library on existing site.																											
Phase	Proposed Way Forward	Who	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Actions / Focus	
Approval (inc funding confirmation)	<u>PGF Decision</u> : Digital Hub application	PDU		Decision - at risk due to reduced footprint																						NOTE: this funding is at risk due to reduced footprint	
	<u>Council Decision to proceed</u> - following consultation	ODC Councillors																								Council Meeting : 5/9/19	
	<u>Baytrust Funding request</u>	ODC / Baytrust		Submit application - COMPLETE	Shortlisting - COMPLETE	Business case and presentation prepared.	Funding decision																				NOTE: This funding may be at risk due to delay and reduced footprint.
	<u>Lotteries Funding request</u>	ODC / Lotteries		Submit application				Funding decision																			NOTE: This funding may be at risk due to delay and reduced footprint.
Set up / assigning resources to deliver	<u>Set up management Steering Group</u>	ODC																									
	<u>Appoint Project Manager</u>	ODC		Tender for Project Manager, and appoint																							
	<u>Consult Library staff</u> to confirm layout	ODC																									
	<u>Update Drawings</u>	Architect				Full set of new drawings required																				Advised by Architect : 6 months for producing a new set of drawings.	
	Get requote from <u>Quantity Surveyor</u>																										
	Apply for <u>Resource consent</u> (If Required)	ODC																									
	<u>Re-Consult</u> (If Required)	ODC																									
	<u>Building consent approved</u>	ODC / PM / Contractor																									
	<u>Tender process</u> for build	ODC / PM																									
	Ready to <u>start Build</u>	Contractor																									
Implementation.	<u>Build Proceeds</u>	Contractor																									
	Building commissioned & handed over - <u>project complete</u>	Contractor																								NOTE: If this option chosen - Delay expected of atleast 6 months.	